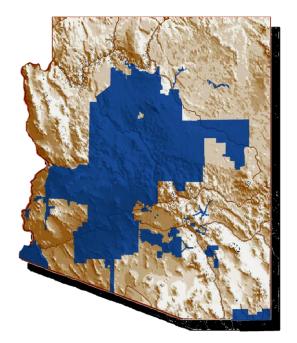
Modernizing Residential Electric Rates - The Arizona Experience

ESIG Conference Feb 2021 Chuck Miessner APS



About APS

- Investor-owned utility in Arizona
- 1.1 million residential customers
- 58% on TOU-E and TOU-D rates
- 120,000 customers with rooftop solar
- Fully deployed Advanced Metering Infrastructure



APS Retail Service Territory



What is a Smart Rate? We Need Smart Rates to Incent Smart Homes

- Seeks to match lifestyle, bill savings and resource cost savings
- Aligns price signal to resource needs and costs





Rate Changes Made

- Reformed Net Metering
- Eliminated Inclining Block Rates
- Focused on TOU and Demand Rates
- Shortened On-Peak Hours to Provide a Better Resource
- Added Winter Super-Off-Peak Period to Address "Duck Curve"

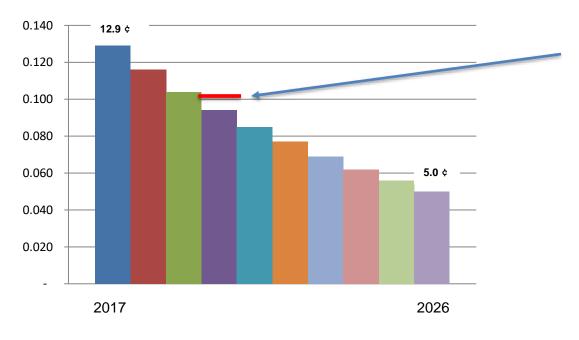


Net Metering Reform

- Replaced net metering with a solar power purchase rate
- Limited rate options for new solar customers, added grid charge
- Grandfathered existing customers on net metering and old rates

Solar Purchase Rate 2017-2026 \$-kWh

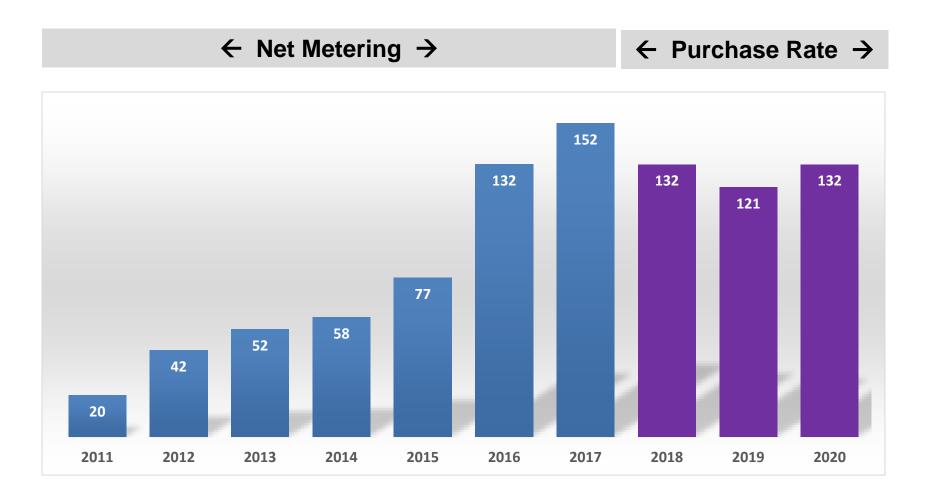
Estimated based on max 10% reduction per year Applies to excess solar generation above customer's load Customer locks in for 10 years at their initial rate



The 2020 rate remained at \$0.1045 due to Covid



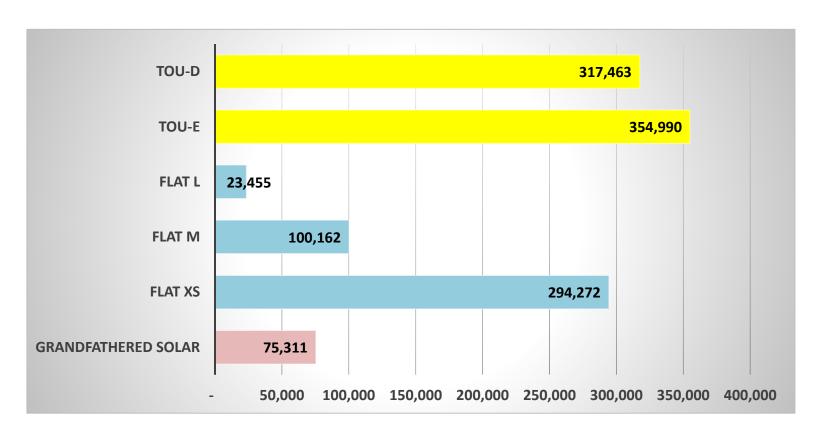
Residential Rooftop Solar New Annual Installed Capacity MW-dc





Residential Rate Participation

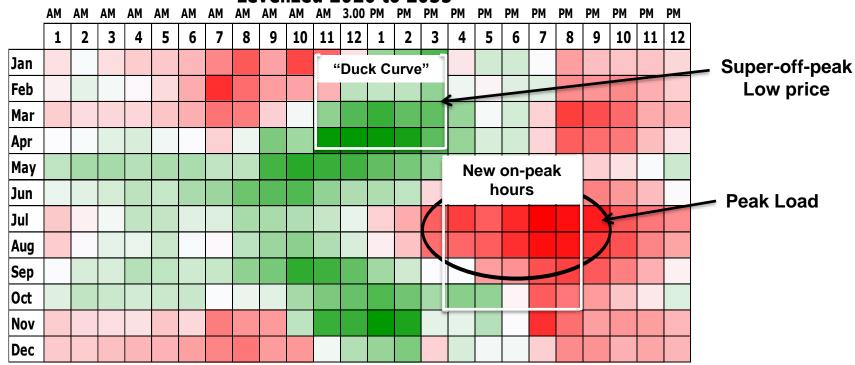
Customers by Rate Dec 2020





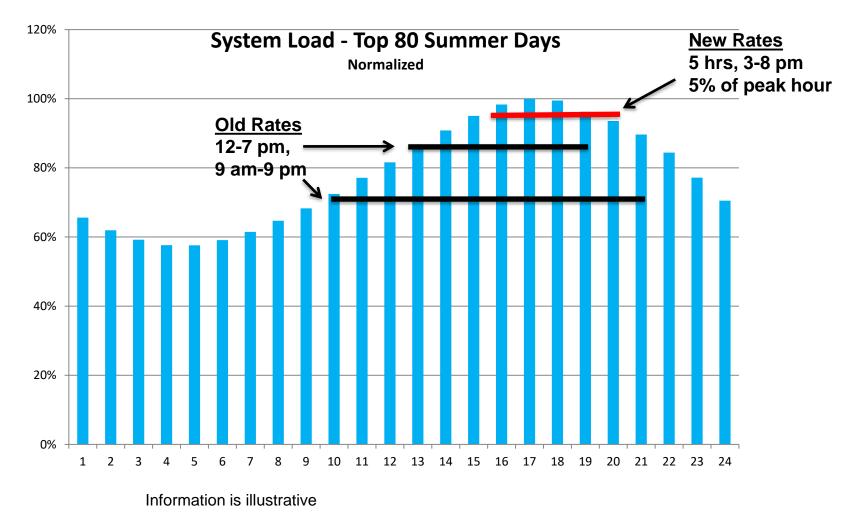
New TOU RatesCapacity and Energy Costs

Time of Day Relative Energy & Capacity Heat Map Levelized 2020 to 2035





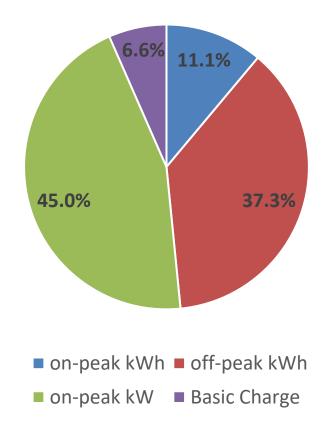
New TOU On-Peak Hours Summer Load (top days)





Residential TOU-Demand Rate

Percent of Monthly Bill



Service Charge (\$ per Month)

\$ 13.00

Demand Charges (\$ per kW) 1

Summer \$ 17.438 Winter \$ 12.239

Energy Charges (\$ per kWh)

Peak ² Off Peak

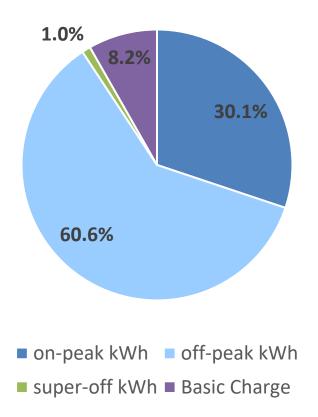
Summer 0.08683 0.05230 Winter 0.06376 0.05230

- 1. Demand is based on the highest one-hour kW read during on-peak hours in a billing month.
- 2. On peak hours are 3 pm to 8 pm, excluding weekends and holidays.



Residential TOU-Energy Rate

Percent of Monthly Bill



Service Charge (\$ per Month) \$ 13.00

Energy Charges (\$ per kWh)

 Peak
 Off Peak

 Summer
 0.24314
 0.10873

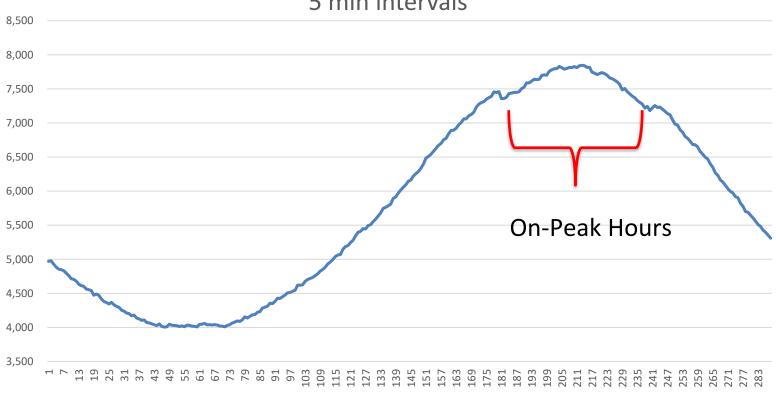
 Winter
 0.23068
 0.10873

On peak hours are 3 pm to 8 pm, excluding weekends and holidays.



TOU Rate Impact on Customer Demand







TOU-Demand vs TOU-Energy Test

- Studied Interval load data, billing determinants and bills for customers that switched from TOU-E to TOU-D rate (same onpeak hours)
- Compared same home, before and after switching
- Census for customers in Phoenix metro area with complete load data
 - 1 year load data prior to switching
 - 1 year load data after switching
- Same customer in home during test period
- 977 customers
- Weather normalized load



Test Results – Summer Load and Bill Savings

Above what was already occurring from a TOU-Energy rate Ranked by Top % kW Savers

% Customers	Total kWh	On-Peak kWh	On-Peak kW	Bill	
10%	-23%	-32%	-31%	-30%	Top 10% savers
20%	-14%	-19%	-17%	-21%	Next 10% savers
30%	-11%	-13%	-12%	-18%	
40%	-5%	-9%	-8%	-14%	
50%	-2%	-5%	-5%	-10%	
60%	0%	-3%	-2%	-10%	
70%	1%	0%	2%	-6%	
80%	4%	3%	5%	-5%	
90%	7%	8%	10%	-1%	
100%	18%	22%	25%	10%	Bottom 10% savers
Average	-2.9%	-5.2%	-3.9%	-11%	



Thank You and Questions

