



# Why Do Forecast Trials Often Fail to Answer the Questions for which End-Users Need Answers: A Forecaster's Point of View

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“

We know there are some things we do not know. But there are also unknown unknowns, the ones we don't know we don't know.

”

- Donald Rumsfeld, Feb 12, 2002

# The Trial Trilemma

## Three priorities for trial setup

### Fairness

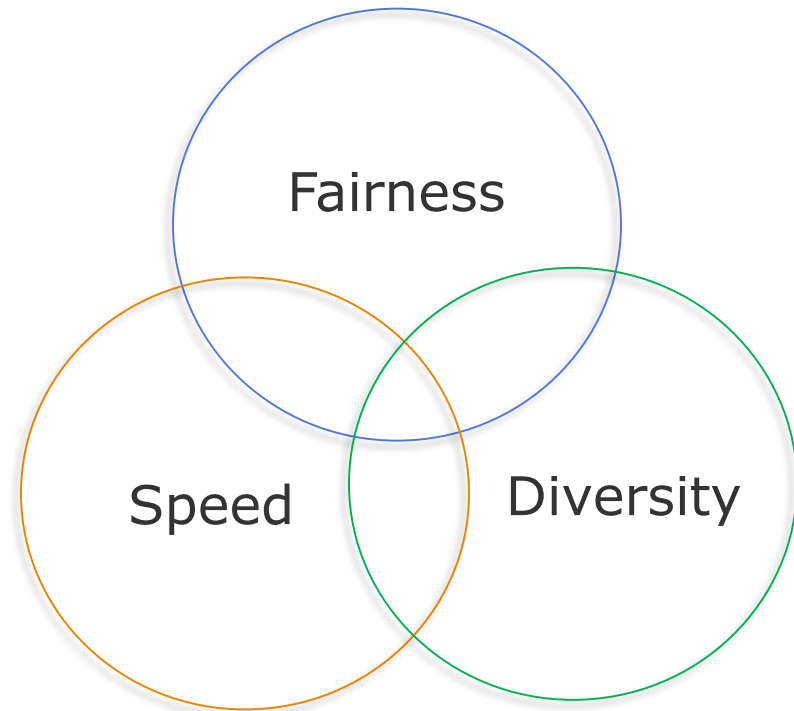
- Unbiased
- Standardized

### Diversity

- Extendible
- Sufficient

### Speed

- Ordered, with deadlines
- Limited
- Decision-driven



# Questions We Want to Answer

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Trials attempt to answer several important questions:

1. Which vendor will have the lowest error?
2. Which vendor's forecast is most correlated with actual generation?
3. Which vendor solution has the greatest range/applicability?
4. Which vendor offers the best balance of cost and performance?

Many others, but these are some of the most important

# An Experiment

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Let's use real data to simulate a wind forecast trial (and proceeding 12-month performance period)

## Experimental Design

- Three (3) independent model solutions to represent 3 independent, unique forecast vendors
- Models have no prior training data, and the same real-time data provided to each at exactly the same time every day during the trial period
- Trial period runs for one (1) month, randomly chosen.
- Forecasts will be provided for 3 actual sites, each separated by  $\sim 2300$  km
- No expectation to predict outages, availability, or curtailments.
- Budget allows for only **one vendor** to get the contract, based on DA performance.

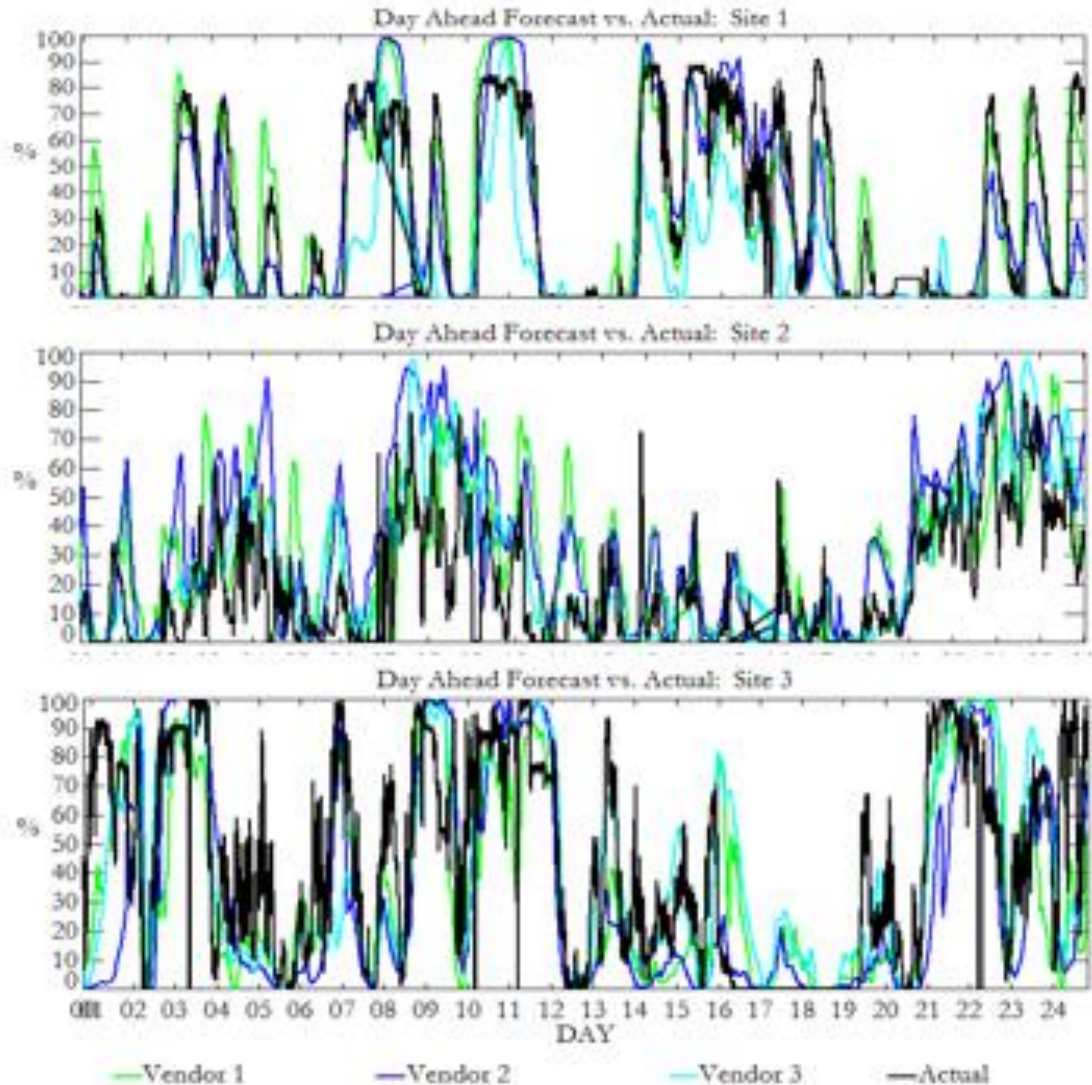
# Diversity of Solution & Diversity of Site

## Day-Ahead Forecasts

Trial sites meet requirements for diversity, sufficiency of challenge.

Trial site production unconstrained and reasonable.

Dispersion amongst the vendors – not always possible to achieve such spread.



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# Trial Month: Vendor Performance Relative to Average

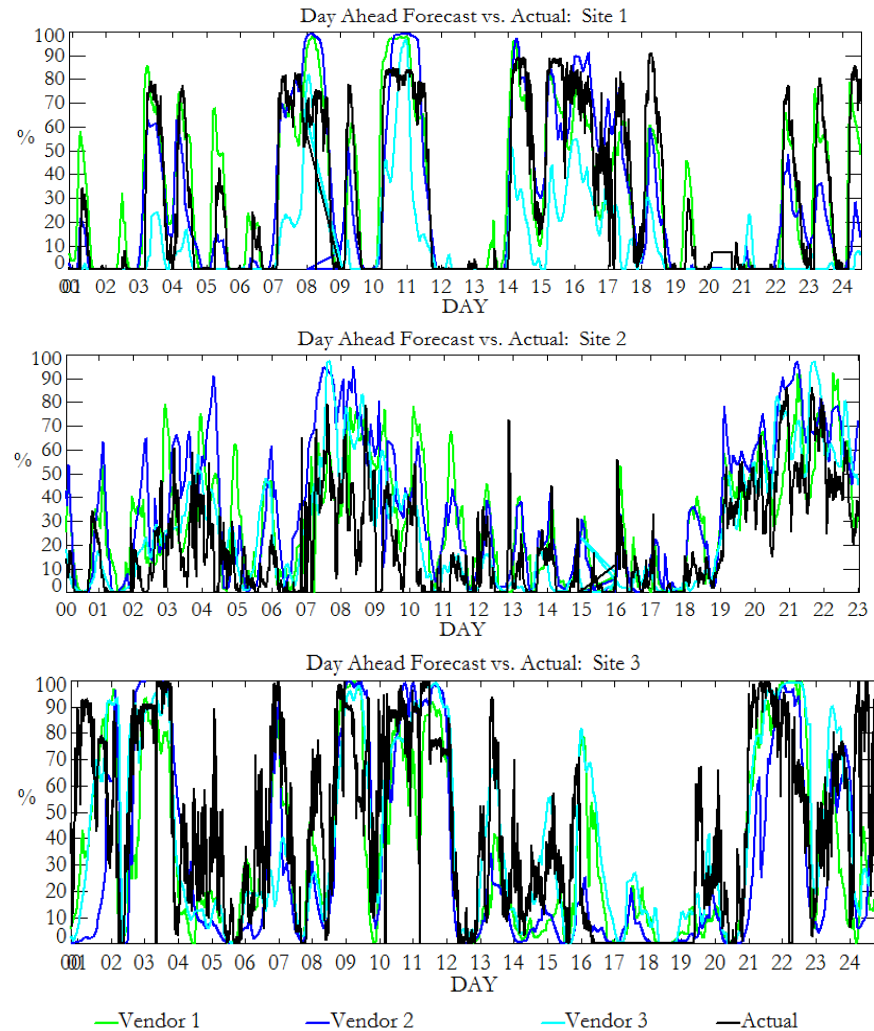
## Day-Ahead Results

rMAPE	V1 ●	V2 ●	V3 ○
Site 1	-3%	-2%	+6%
Site 2	-1%	0%	-1%
Site 3	0%	0%	-1%

rCORR	V1 ●	V2 ●	V3 ○
Site 1	0.7	0.6	0.5
Site 2	0.5	0.6	0.5
Site 3	0.6	0.5	0.7

While Vendors 1 & 3 are nearly a toss-up, Vendor 3 disappoints on site 1 more than Vendor 1 disappoints on site 3.

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# Reliability: Is Performance Sustained?

Site 1: Best forecasts by rMAPE

TRIAL	Month 1	Month 2	Month 3	Month 4	Month 5	Month 6	Month 7	Month 8	Month 9	Month 10	Month 11	Month 12
	●	●	●	●	●	●	●	●	●	●	●	●

Site 2: Best forecasts by rMAPE

TRIAL	Month 1	Month 2	Month 3	Month 4	Month 5	Month 6	Month 7	Month 8	Month 9	Month 10	Month 11	Month 12
	●	○	○	○	○	○	○	○	○	○	○	○

Site 3: Best forecasts by rMAPE

TRIAL	Month 1	Month 2	Month 3	Month 4	Month 5	Month 6	Month 7	Month 8	Month 9	Month 10	Month 11	Month 12
	○	○	○	○	○	○	○	○	○	○	○	○

12 MONTH CONTRACT TERM →

Vendor 1
  Vendor 2
  Vendor 3

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# Does Timing Matter?

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- In trial month, Vendor 1 exhibited lowest error and greatest range, **BUT...**
  - Delayed **1-2** months: Vendor 3 scores highest for MAPE & Range
  - Delayed **9** months: Vendor 2 scores highest for MAPE & Range
- For this portfolio, the trial selection repeatable 40% of the time
- For a single site, the trial selection repeatable 75-80% of the time
- In a 30-day trial, reliability of the solution over a 12-month term is difficult to measure
- Selecting more than 1 vendor increases the probability of reliability

# Effect of Trial Duration

Using same vendor for all

Using same vendor for one

Site 1

Month 0-1	Month 1-2	Month 2-3	Month 3-4	Month 4-5	Month 5-6	Month 6-7	Month 7-8	Month 8-9	Month 9-10	Month 10-11	Month 11-12
●	●	●	●	●	●	○	●	○	●	●	●

Site 2

Month 0-1	Month 1-2	Month 2-3	Month 3-4	Month 4-5	Month 5-6	Month 6-7	Month 7-8	Month 8-9	Month 9-10	Month 10-11	Month 11-12
○	○	○	○	○	○	○	○	○	○	○	●

Site 3

Month 0-1	Month 1-2	Month 2-3	Month 3-4	Month 4-5	Month 5-6	Month 6-7	Month 7-8	Month 8-9	Month 9-10	Month 10-11	Month 11-12
○	○	○	○	○	○	○	○	○	○	○	●

Chronological Month Pairing →

● Vendor 1    ● Vendor 2    ○ Vendor 3

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# Sensitivity to Trial Duration

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- An extra 30 days changes the outcome for a single portfolio selection. **Vendor 3** would have been the likely selection.
- For this portfolio, the trial selection was repeatable 92% of the time with an extra 30 days.
- For the individual site, the trial selection was repeatable at least 75% of the time.
- Solution reliability is enhanced by doubling duration but is ***not guaranteed***.
- Need to strongly consider the **costs to the vendor** for doubling duration.
- What are the accuracy-related costs for settling on one vendor vs. the costs of integrating two?

# Hard and Soft Characteristics

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Traditionally, forecast trials are based on hard characteristics: availability of forecast MW, Met, Uncertainty, update frequency, granularity, MAPE, Bias.

**Soft Characteristics** comprise the features, services, and support surrounding the *hard* offering

*Alerts* : automated or manual indicators of extreme events

*Meteorological expertise*: situational awareness from atmospheric scientists. We need to answer:

- Why is the forecast behaving this way?
- Can the forecast be believed?
- What are the drivers?

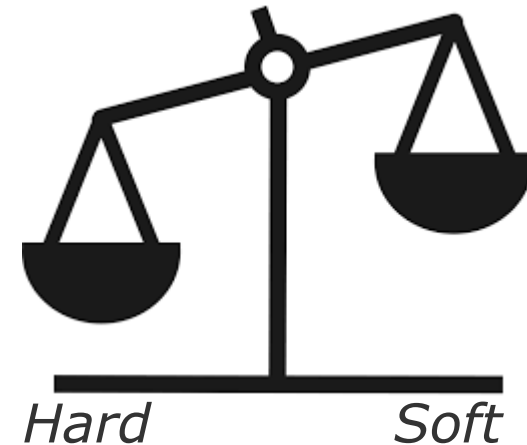
*Customization*: Helping the user integrate the forecast into decision support mechanism

*Support*: Reachability and accessibility of the vendor

# The Value of Soft Characteristics

Hard characteristics always get more weight than soft characteristics – as it should be

**Should they be appraised in a trial?**



**How would we value soft characteristics empirically? Can they be indexed?**

$P(\text{Operational Support}) = P(\text{Not Reasonable} \cup \text{Not Available})$

$P(\text{Custom Support}) = P(\text{Knowledge Gap} \cup \text{Capability Gap})$

# The Irony of Soft Characteristics

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$P(\text{Operational Support}) = P(\text{Not Reasonable} \cup \text{Not Available}) \rightarrow \mathbf{0 \text{ (in trial)}}$

$P(\text{Custom Support}) = P(\text{Knowledge Gap} \cup \text{Capability Gap}) \rightarrow \mathbf{0 \text{ (in trial)}}$

In reality,

$0\% < P(\text{Not Available}) < 1\%$

$P(\text{Not Reasonable}) > 1\%$

$\rightarrow P(\text{Operational Support}) \neq 0$

A solution evolves:

$\rightarrow P(\text{Custom Support}) \neq 0$

Trials measure neither the probabilities or adequacy of response

# Conclusions

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- Forecast trials are not answering the questions for which users need answers due to the inherent constraints of trial design. A trial is a **sample**, primarily focused on a single metric (and cost).
- Probability of solution reliability can be enhanced but never guaranteed. For a total portfolio / single vendor approach, probability is enhanced by trial duration, but for single site/single vendor, 30 days likely sufficient.
- Diversity of solution mitigates the uncertainty of solution reliability – but user-integration cost should be balanced against opportunity cost of single provider.
- Operational and custom support are not measured in trial – but probabilities of occurrence in operation are not zero and should never be considered zero.

# Thank You

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